

Monthly Family Communications



January 2026



Welcome to Our Family Communications Newsletter

We are delighted to present the refreshed edition of our **Sorrento Retirement Family Communications Newsletter**.

This monthly publication, delivered at the end of each month, will serve as your comprehensive source for staying connected with all that is happening within our community. Each issue will take a thoughtful look back at the special moments, celebrations, and engaging programs from the month prior, and offer a detailed preview of the exciting events, seasonal activities, and meaningful initiatives planned for the month ahead.

In this issue, we will be reflecting on all the fun and memorable experiences that filled the month of November, while also sharing an inside look at what awaits us throughout December.

You will find helpful announcements and reminders from each department, along with upcoming events, important memos, and valuable information to ensure you remain informed and involved in your loved one's daily community life. We would like to express our sincere gratitude to the exceptional staff members and managers whose dedication, compassion, and teamwork enrich the lives of our residents each and every day.

We are equally thankful for our residents, whose energy, creativity, and participation bring our community to life and make Sorrento Retirement such a warm, vibrant, and welcoming place to call home. It is through the contributions of everyone who is part of Sorrento that we continue to foster a meaningful, supportive, and engaging environment where residents can truly thrive.

Enjoy this month's newsletter!

In this newsletter you can expect:

Sorrento
Reminders &
Announcements

Updates from
Sorrento
Management
Team

MEMOS

Upcoming
Sorrento Events

Resident
Townhall

Food Committee

Sorrento Leadership Team x



Sorrento Retirement Residence Recap from December

Even with the unfortunate outbreak status guided by Peel Public Health, December at Sorrento was still filled with meaningful and joyful moments. We continued to engage our residents in safe and creative ways, from enjoying our wonderful Sorrento holiday bake sale to hosting smaller group exercise and bingo sessions, including the introduction of chair yoga.

We also launched our Coffee and Chat coffee cart, allowing the recreation department to personally visit residents in isolation or those seeking a warm cappuccino and friendly conversation, sharing holiday plans and connecting on a truly personal level. Through it all, the spirit of togetherness and care remained at the heart of our holiday season.



Special Events-DECEMBER

January 1 | 6:45 PM

New Year's Celebration

Our New Year's celebration (originally scheduled for December 31) will now take place on January 1. Enjoy live entertainment by Vivianna, roasted chestnuts, champagne, and sweet treats.

January 9 | 2:30 PM

Elvis in Hawaii

Celebrate the King with live entertainment, classic Elvis's movies, snacks, refreshments, and Luau-style dancing.



January 15 | 4:00 – 8:00 PM

Sorrento's Annual Winter Gala

An elegant evening filled with music, celebration, and winter-inspired charm.

January 23 | 2:30 PM

Robbie Burns Day Scotch Tasting Enjoy a curated Scotch tasting in honor of Robbie Burns Day.

January 29 | 2:30 PM

Chocolate Bliss Experience

Indulge in a delightful afternoon celebrating all things chocolate.



Wellness News

Please be advised that, effective January 3rd, 2025, Doctors' Day has been moved back to **Monday**. We appreciate your understanding as we align the schedule accordingly and look forward to recognizing our physicians on the updated date. At this time, the outbreak is still ongoing.

Our Wellness team continues to closely monitor all residents daily for any signs or symptoms, and appropriate precautions remain in place to ensure the health and safety of everyone in our care.

We kindly ask that visitors refrain from entering the building if they are feeling unwell or experiencing any symptoms of illness. This precaution is essential in helping us reduce the risk of further spread and protect our residents, staff, and fellow visitors. Thank you for your continued cooperation, understanding, and support. Should you have any questions or concerns, please do not hesitate to contact Care Services Manager Nicole at csm@sorrentoretirement.com or our Admin Lead Celine at adminlead@sorrentoretirement.com



ESM News

Service Requests

Residents and family members can complete service request forms at the Concierge Desk.

To maintain a consistent and efficient standard of cleaning, all residents are required to have certain personal household items in their suites. Each suite must include a toilet brush, a toilet plunger, and an adequate supply of bed linens (sheets and pillowcases).

Effective Monday, January 5, and before your scheduled cleaning day, please ensure these items are available so our housekeeping team can properly complete their duties. If you need assistance purchasing or ordering any items, Concierge will be happy to help.



Culinary Reminders

Dining Room Entry & Seating

A kind reminder to all residents regarding scheduled dining times: please ensure that you are arriving at your assigned seating time for both lunch and dinner. For residents booked in the first seating, kindly note that there is a 15-minute grace period.

If you arrive after this grace period, you will be accommodated during the second seating to maintain a smooth flow of service. Your cooperation helps us uphold the high standards of service and dining experience in our Ristorante Vittorio.

Food Committee Meeting

Next meeting: January 15th 2pm in MAMA MIAS



Our Operations Department

Administrative Services Lead:
Celine D'Acunto our Admin Lead is available
Monday to Friday, from 9:00 a.m. to 5:00 p.m.,
and can be reached by email at
adminserviceslead@sorrentoretirement.com for
any administrative inquiries or support.

Any inquiries outside our operation hours please
contact our concierge team
concierge@sorrentoretirement.com

As we welcome the New Year, we would like to extend
our warmest wishes to each of you. May this year be
filled with good health, happiness, and many moments of
joy and connection.

To our wonderful residents, thank you for being the heart
of our Sorrento community. To our families, thank you for
your continued trust, support, and partnership. We are
truly grateful to share this journey with you all.

We look forward to another year of meaningful moments,
shared laughter, and caring together. Wishing you and
your loved ones all the very best in the year ahead.
Happy New Year!



Thank you for reading!

SORRENTO
RETIREMENT RESIDENCE

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